



# What is Virtual Primary Care (VPC)?



A recent study demonstrates that over 100 million Americans are without a Primary Care Provider.

Epiq MD is bridging that gap.

Source: The NACHS



Long gone are the days when every household in America had a dedicated Primary Care Provider (PCP). Today, most Americans simply can't afford to maintain access with a PCP. Simultaneously, there are those who live in less populated areas making access even more difficult to reach. Epiq MD is bridging the gap, making Primary Care affordable and accessible for Employees across all income levels and families all over America.

## Virtual Primary Care Highlights

### On Boarding Process

VPC provides annual and on-going, wellness checkups to help customers stay on top of their overall health and detect any potential health issues. Upon signing up, members will complete metabolic blood work panel testing to assess the body's metabolic processes and identify any imbalances or abnormalities that could indicate underlying health issues. This testing will be completed before you even meet with a doctor so that they are fully aware of your health.

### Chronic Disease Management

VPC offers comprehensive chronic disease management services for users with ongoing health conditions like diabetes, hypertension, and heart disease. Members receive ongoing, constant support and monitoring from their assigned physician to manage their conditions and prevent any further complications.

## What's Included?

- Virtual Primary Care
- Custom On-Boarding
  - Annual Wellness
  - Metabolic Blood Work Panel
  - Dedicated Physician
- Chronic Disease Management
- 3 Dermatology Visits Per Year
- Psychiatry Consultations
- Urgent Care
  - 24/7/365
  - Bilingual
  - Unlimited Access
- Prescription Discounts
- Mental Health Care
- Life Coaching Services
- Ask an Expert (Messaging)
  - General Practitioner
  - Homeopathic Doctors
  - Ophthalmologist
  - Dentist
  - Dietitian & Nutrition Experts
  - Pharmacist
  - Psychologist
  - Sports Medicine Expert
  - Women's Health Professional
  - Fitness & Supplements Expert
  - Pediatrician
- Medical Care Advocacy
- National Discount Plan
  - Chiropractic
  - Vision
  - Imaging
  - Laboratory



# FREQUENTLY ASKED QUESTIONS

## What is Virtual Primary Care (VPC)?

VPC is a service that allows your employees to connect with a dedicated physician remotely through video or phone. It offers comprehensive and ongoing medical care, allowing customers to create a long lasting relationship with their doctor.

## What is the difference between VPC and Urgent Care?

VPC allows customers to consult with a personal healthcare provider via video or phone call from home, while Urgent Care provides immediate medical attention for non-life-threatening conditions that require prompt attention. All VPC customers receive Epiq MD's entire suite of services which includes Urgent Care.

## How can offering VPC to my employees benefit my business?

Offering VPC to employees can improve their health and wellness, lower healthcare costs, and increase productivity and job satisfaction. VPC is far more affordable and accessible for employees at all income levels. Studies show that for every dollar invested into health and wellness, Employers can expect over a 300% ROI.

## How can my employees benefit from Virtual Primary Care?

VPC offers several benefits, including affordability, accessibility, convenience and personalized attention from a dedicated physician and team of experts. Overall, there's an improved access to health and wellness that can be made available to employees of all income levels. For lower-income employees who normally turn down the traditional insurance offered to them, the VPC option can significantly improve their quality of life. For other employees, Epiq MD offers speed, convenience, and discretion. Whatever the case may be, happier healthier employees make for a more productive workplace and can improve the corporate culture of an organization.

## What conditions can be treated through Virtual Primary Care?

Our VPC services can address a wide range of health concerns, including acute illnesses, chronic conditions, mental health issues, and preventive care.

## Can Virtual Primary Care replace in-person visits?

In most non-emergency cases, absolutely! Studies show that 70% of doctor visits and 40% of emergency room visits are completely unnecessary and could effectively be treated through telemedicine.

